

Mentone Girls Secondary

Good to Great Feb 2011

Dr Adrian Bertolini



Pennisian granted to eas for non-communial, educational purposes. "Elsa Contray Gill" - 2004, Peter H. Reynolds. For non-side, visit www.lablinities.com and www.frieldfelty.org

Intention of Today

- To have each of you engaged in creating a powerful and consistent learning environment amongst the students and the staff.
- To have the staff inspired, thinking from, and starting to design the culture, structures, and actions to ...

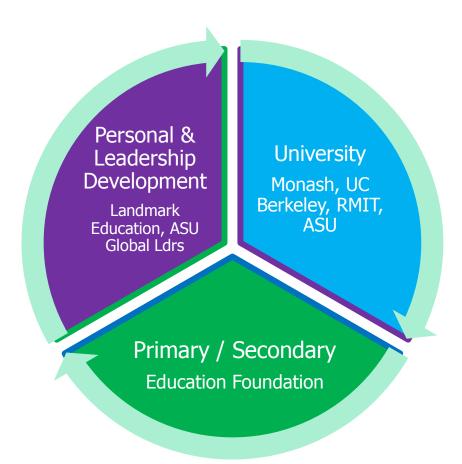
"Be an outstanding school

One that leads the way in achieving excellence

In all aspects of our performance in national and international arenas"



Introduction – Intuyu Consulting





Today – what is it about?

What today is **NOT**

"Yet another external PD guy telling you what to do"

- There is a lot of doing that you are already doing
- All the answers to what you are out to create and have happen at MGSC lie in this community already.
- Today is a conversation to open upon insights and ideas about the **future of MGSC**. Thursday is a planning day.



Today – what is it about?

What my job is today

- Present you different lenses for you to look through to open up new ideas and actions
- To challenge your thinking and mental maps
- To provide an environment for you to have insights – both individually and as a community
- To leave you excited and inspired by new ideas
- To have you start designing how you are going to deliver on the outcomes required of MGSC



Today — what is it about?

What YOUR job is today

- Be open, honest and participate
- Be a SPONGE

Not a crusty old dry one hard as a rock and it takes ages for it to suck up water





Be more like a SHAMWOW!

Suck in all the ideas
Without judgement and assessment
Think about them
Discuss them
Learn what you learn



Today – what is it about?

What you need

- Pen and Paper to take notes and capture insights, ideas and actions
- Create an insight page

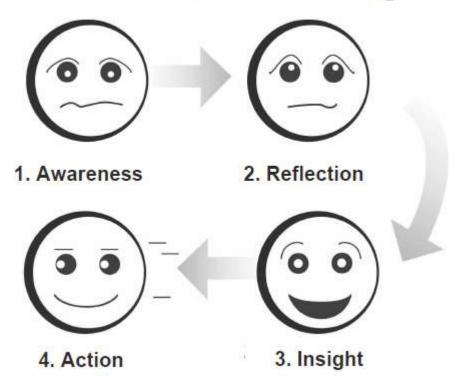
Action: Divide a page up into half

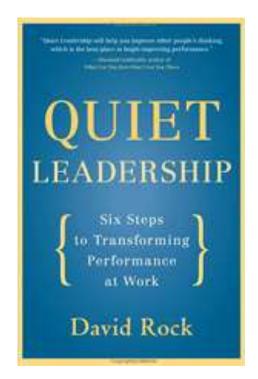
- One side write a heading "Ideas and Insights"
- Other Side write "Actions to take"

What leads to insight?



The four faces of insight







First Step of Insight - Awareness

- Need to begin with an awareness of the problem
- We haven't thought hard about it but there is an issue to resolve
- This is the immersion and tuning in phase where information is gained
- From a neuroscientific perspective,
 - A dilemma means having various mental maps in conflict.
 - They have competing values or make competing demands for resources, and the brain has not yet worked out how to resolve this conflict by creating a new metamap or by reconfiguring the existing maps.
 - Our brain can't yet see how to reconcile the needs of these different desires.





Misconceptions / Ambiguity / Mental Maps

Time Flies Like an Arrow

Time flies in the same way that an arrow does

- Measure the speed of flying insects like you would measure an arrow
- Measure the speed of flying insects like an arrow would
- Measure the speed of flying insects that are like arrows
- "Time-flies" collectively (and individually) enjoy a single arrow
- The magazine "Time", when thrown, flies like an arrow



Second Step of Insight - Reflection

- People's brains give off alpha-band waves just before they come up with an insight.
 - Alpha waves correlate with people shutting down inputs from their external senses and focusing on internal stimuli.
- Alpha waves are decreased by doing math calculations and other exercises that require engaging the conscious, logical mind
- Studies have shown that during reflection we are not thinking logically or analysing data;
 - we're engaging a part of our brain used for making links across the whole brain.



Second Step of Insight - Reflection

- We are thinking in an unusual way, tapping into more intelligence than the three to five pieces of information we can hold in our working memory.
- In practical terms, to help people have insights,
 - we need to encourage them to relax, reflect, look internally into own thoughts and think less ... or at least less logically
 - Michael Rennie managing partner of McKinsey & Co [counsel and develop only top 20 companies in Australia]
 - Reflection Process



Third Step of Insight - Insight

- It's clear that at the moment of insight various neurotransmitters like adrenaline are released as well as possibly serotonin and dopamine ... thus the Ah ha!
- At the very moment an insight occurs, the brain gives off strong gammaband waves.
 - Gamma-band waves are the only frequency found in all parts of the brain and are seen when the brain simultaneously processes information across different regions.
 - Gamma-band brain waves signify various parts of the brain forming a new map.



Fourth Step of Insight - Action

- The intense motivation from having an insight is short term.
- If you can get people to take tangible actions while the insight is close at hand, even just to commit to doing something later, this will be a big help to ensuring new ideas become reality.

You are going to experience a practical example of challenging your mental maps



How pervasive are our mental maps



Change Up Game

Via Mark Collard

http://www.markcollard.com/author.php

Action:

Write down any insights you have had and possible actions you can take

Group Sharing – insights & actions





Barriers and Goals

What Barriers could there be to getting the most out of today?

- Thoughts, Fears, Concerns?
- Thoughts "done all this before", "I know all of this", "Admin is foisting yet another thing on us", "Adrian is a tool", etc
- Fears there is going to be more work to do!
- Concerns we are going to run with this for a little while and then it will fade away and something else will be done

What would you like to get out of the day?



"Be an outstanding school

One that leads the way in achieving excellence

In all aspects of our performance in national and international arenas"

What do we need to think about to address this?



3 #1





≅Century



What has happened in the last 30 years?



1982

Tandy

TRS-80

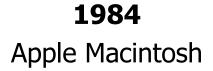
Model III

48k RAM

1982

Commodore 64









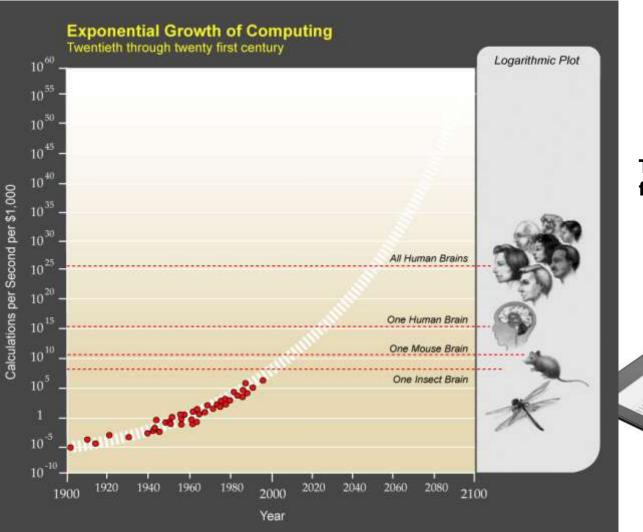
The times they are a changing!

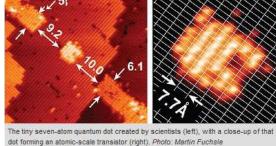






The times they are a changing





Tiny Dot speeds hi-tech future. The Age, May 24th 2010

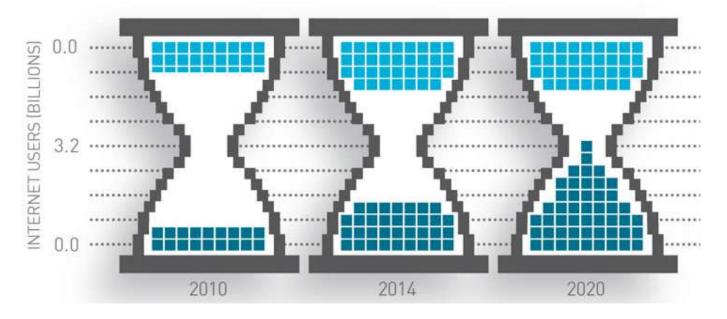


A rapid and constantly changing future

MOBILE INTERNET VS DESKTOP INTERNET USERS

Everything's going portable

While the number of people using the internet is skyrocketing, those who access it from fixed connection desktop devices will stagnate at around 2 billion in four year's time. The number of people with the web in their pocket will keep growing for years to come.





A rapid and constantly changing future

Generations Online 2010: Summary

The following chart shows the popularity of internet activities among internet users in each generation.

Survey dates vary—for details, see the **Methodology** section at the end of this report.



90-100%	40-49%
80-89%	30-39%
70-79%	20-29%
60-69%	10-19%
50-59%	0-9%

Key: % of internet users in each generation who engage in this online activity

Ages 18-33	Ages 34-45	Ages 46-55	Ages 56-64	Ages 65-73	Age 74+
Email	Email	Email	Email	Email	Email
Search	Search	Search	Search	Search	Search
Health info	Health info	Health info	Health info	Health info	Health info
Use SNS	Get news	Get news	Get news	Get news	Buy a product
Watch video	Govt website	Govt website	Govt website	Travel reservations	Get news
Get news	Travel reservations	Travel reservations	Buy a product	Buy a product	Travel reservations
Buy a product	Watch video	Buy a product	Travel reservations	Govt website	Govt website
м	Buy a product	Watch video	Bank online	Watch video	Bank online
isten to nusic	Use SNS	Bank online	Watch video	Financial info	Financial info
ravel eservations	Bank online	Use SNS	Use SNS	Bank online	Religious info
Online Jassifieds	Online classifieds	Online classifieds	Online classifieds	Rate things	Watch video
Bank online	Listen to music	Listen to music	Financial info	Use SNS	Play games
Sovt website	IM	Financial info	Rate things	Online classifieds	Online classifieds
lay games	Play games	IM	Listen to music	IM	Use SNS
Read blogs	Financial info	Religious info	Religious info	Religious info	Rate things
inancial info	Religious info	Rate things	IM	Play games	Read blogs
late things	Read blogs	Read blogs	Play games	Listen to music	Donate to charity
Religious info	Rate things	Play games	Read blogs	Read blogs	Listen to music
Online ouction	Online auction	Online auction	Online auction	Donate to charity	Podcasts
odcasts	Donate to charity	Donate to charity	Donate to charity	Online auction	Online auction
onate to harity	Podcasts	Podcasts	Podcasts	Podcasts	Blog
Blog	Blog	Blog	Blog	Blog	IM
/irtual worlds	Virtual worlds	Virtual worlds	Virtual worlds	Virtual worlds	Virtual worlds

Silent

Generation Generation

Older

Younger

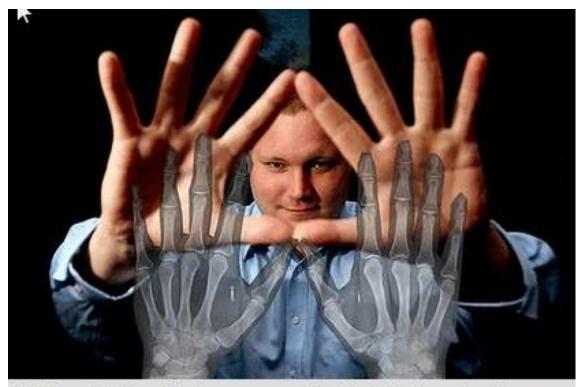
Millennials

G.I.

Source: Pew Internet surveys.

pewinternet.org

The times they are a changing



Mr Chips ... Amal Graafstra has programmed the locks in his life, such as those on his house, to recognise the radio frequency identification chips implanted in the webbing of his hands. Photo: Ben Rushton

The key to the future lies in this man's hands. The Age, June 5 2010



The times they are a changing



Star Wars hologram

"Help me Obi-wan, you're my only hope." This was how Princess Leia was introduced to Luke Skywalker in Star Wars, via a hologram projected by that nimble little robot R2D2. In November, a team led by Nasser Peyghambarian, of the University of Arizona, announced they had developed a holographic system that could record a moving 3D image of a person or object in one place and display it at another location in close to real time.



Minority Report/XBox

In the 2002 blockbuster *Minority Report*, Tom Cruise navigates through the enormous computer screens of the future by gesturing his hands through the air.

The Kinect sensor of the latest Microsoft XBox console works the same way. A camera sensor plugs into the console, reads the human body and creates an avatar, or computer image, of the user. The user moves, and the avatar on screen follows suit.

'Racetrack' Magnetic Memory Could Make Computer Memory 100,000 Times Faster



Web address: http://www.sciencedaily.coi 101115210937.htm

'Space-Time Cloak' to Conceal Events

Terminator vision

The Terminator, you may remember, had information displays uploading in his field of vision as he scanned the world looking for nasties. Technology website Gizmodo reported in June that Chicago company Tanagram Partners has developed military googles that do the same thing. The goggles "display all the details picked up from the various sensors - which include UV and infrared sensors, stereoscopic cameras and a 360-degree camera. The helmets connect to the army's server so all information on hostile scenarios could be processed and downloaded". Dangerous areas and people are outlined in red.

We are living in exponential times

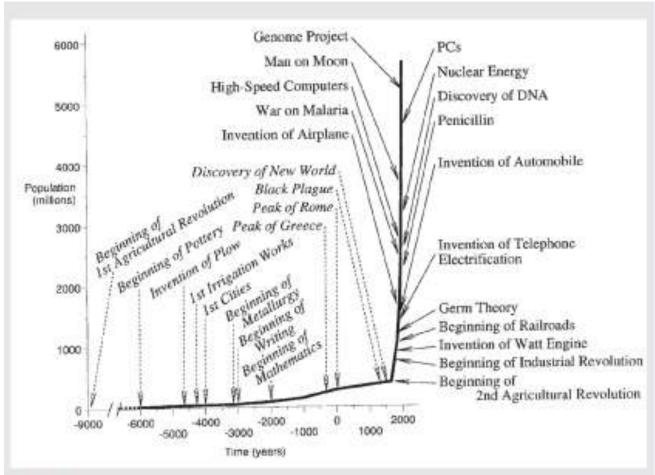


Figure 5.1 The growth of world population and the speed of technological change



Social Media is part of the Revolution



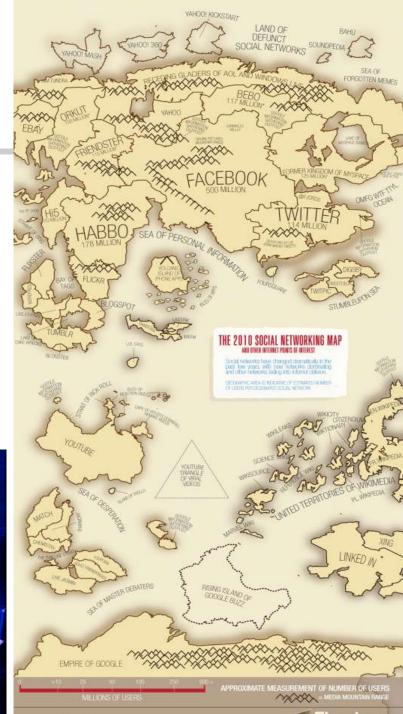
Social Networking

New world paradigm is one where we will be living in a state of constant flux. It will involve people being more participatory in their creation of knowledge – not just recipients

They will need to be skilled in

- Knowing (Homo Sapiens)
- Making (Homo Faber)
- Playing (Homo Ludens)

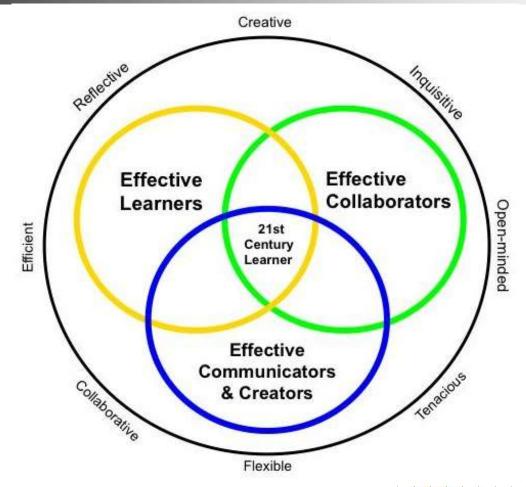




What are the skills needed to be successful in the 21st Century?

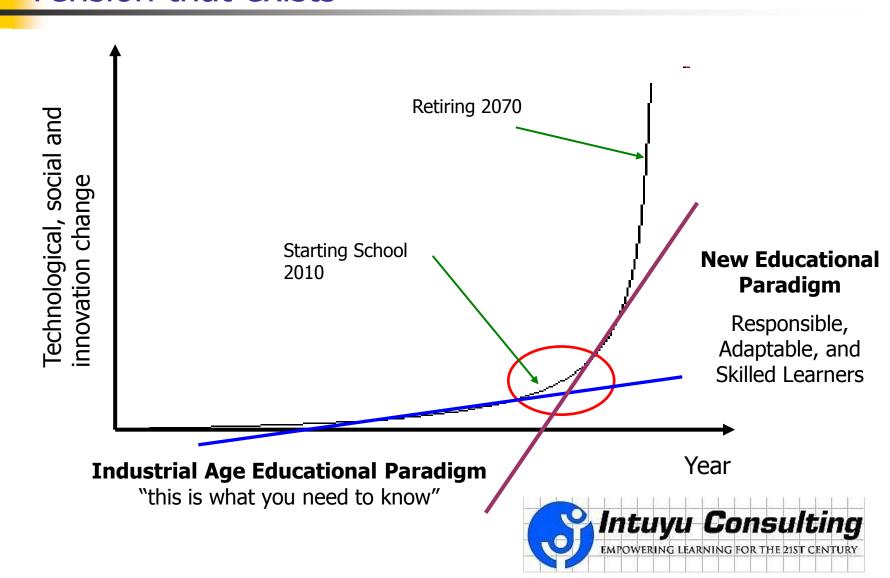


What are the skills needed to be successful in the 21st Century?





Tension that exists



Traditional versus Future

Industrial Paradigm vs

Content Focus

Measuring what one knows





Teacher dominated teaching

Independent teaching

Isolated factory classrooms

New Paradigm

Content and Skill Focus

Making knowledge and skills measurable

Learners largely active

Student initiated learning

Team teaching

Interconnected learning spaces



First Challenge for Mentone Girls SC

- How do we create a school environment to prepare for this new paradigm?
- What makes a powerful learning environment?
- How do we structure our classes?
- How do we prepare our teachers? The parents?
- What do we need to develop our students in to be ready for the 21st Century?
- How do we, as a school and staff, be adaptable?



Mentone Girls SC - in the new paradigm

- Firstly all the skills and strengths we have developed previously are still valid
- Need to explore and examine those strengths and skills thinking from, operating from and planning from the new paradigm
- Need to look from the BIG picture
- What is it that we really need to develop ourselves and our students in?



Insights and Actions

 Write down any insights and actions you see you could take (not will take or have to take).

Group Sharing – insights and actions



3 #2





Mentone Girls SC – School Review July 27 2010

- Highly Successful School
- Very good reputation in community
- Strong demand for enrolments
- Provides outstanding programs
- Opportunities in student leadership, sport and arts
- Achieves top 10% of Government schools for academic performance
- Student Culture that values and nurtures physical, social and emotional growth
- Highly skilled and dedicated staff



Mentone Girls SC – School Review July 27 2010

Student Learning

- Evidence of strong and improved student learning in some areas but not to the extent desired by the college or expected
- VCE average performance is stable in top 10% of Gov. Schools
- NAPLAN top 10% in years 7 and 9 (and slightly lower in Year 9 Numeracy)
- VCE School great at lifting performance of lower-midrange achievement students BUT NOT to same extent for upper range students
- Evidence that student learning growth from years 7 9 less than achieved in similar Victorian Colleges



Mentone Girls SC – School Review July 27 2010

Student Engagement and Well-being

- School achieves an outstanding level in building school leadership within the college and the wider community
- Broad range of student leadership opportunities and development programs is a real strength
- Strong esprit de corps amongst students
- Peer connectedness is high Top 5% of Gov schools
- School achieves top 20% in school attendance and around top
 5% in attentiveness (or lack of disruption) in class
- Variation in the extent to which students ideas, opinions and views on their learning can be expressed and heard



Mentone Girls SC – School Review July 27 2010

Student Pathways and Transition

Evidence of realisation of vision found in

- the increase in the proportion of students accessing tertiary studies,
- breadth of VCE program, and curriculum in junior and middle years,
- better access to VET
- retention rates are high
- Year 9 Reflective Learning Centre is NOT a success after 4 years.
- Participation rates in VET below state benchmarks
- Increasing % of students transferring to other Gov schools at Year 10
- School performance in VCE Chemistry persistently below expectations



Mentone Girls SC – School Review July 27 2010

Staff Culture and Professional Practice

While many staff enjoy work, work collegially and collaboratively with others, inspire students, and want change and improvement

Significant aspects that inhibit school

- Lack of esprit de corps among teaching staff
- Lack of school-wide genuine collaboration
- A number of teachers appear insular, out-of-touch with current professional standards, lack trust and confidence in each other, etc
- Some evidence of negative stereotyping gender-based generalisations





Fulfilling the Vision of Mentone Girls SC

"Be an outstanding school

One that leads the way in achieving excellence

In all aspects of our performance in national and international arenas"

Achieving this Vision depends on what and where you are measuring to.

- Measuring just NAPLAN and VCE or to the students being ready for the 21st Century?
- Are you out to achieve a couple of years of being outstanding or be consistently fulfilling your vision over time?



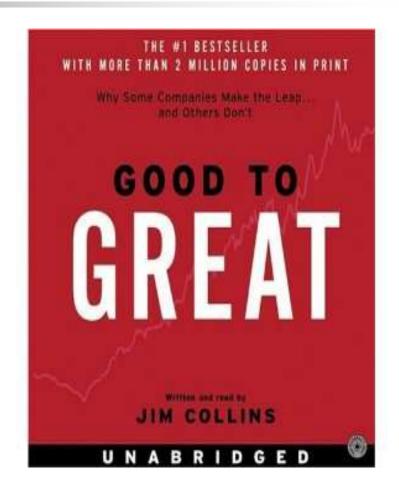


Today - Transforming Staff Culture

Good is the ENEMY of Great

"What separates people is not the presence or absence of difficulty, but how they deal with the inevitable difficulties of life."

Jim Collins





Today - Transforming Staff Culture

Awareness

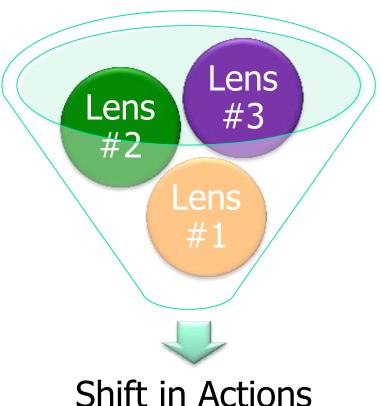
Setting Goals and Actions

Culture of Discipline





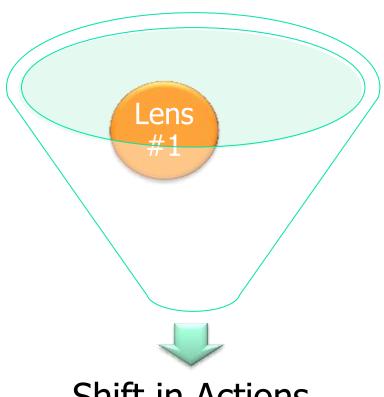
From Good to Great – Transforming Context







Uncovering the Educational Paradigm







Changing Educational Paradigms





PISA* 2009 – findings for top 2 countries

Shanghai China

- "Teaching and Learning, in secondary schools in particular, are predominantly determined by the examination syllabi, and school activities at that level are very much oriented towards exam preparation.
- Subjects such as **music and art**, and in some cases even physical education, are **removed from the timetable** because they are not covered in the public examinations.
- Schools work their students for long hours every day, and the
 work weeks extend into the weekends, mainly for additional exam
 preparation classes...private tutorials, most of them profit-making, are
 widespread and have become almost a household necessity."
- OECD points out that more than 80% of students in Shanghai attend after-school tutoring. It remarked on the academic intensity of Chinese students. Non-attention is not tolerated.

PISA 2009 – findings for top countries

Shanghai China

- Interestingly, the authorities in Shanghai boast not about their testing routines, but about their consistent and effective support for struggling teachers and schools.
- When a school is in trouble in Shanghai, authorities say they pair it with a high-performing school.
- The teachers and leaders of the strong school help those in the weak school until it improves. The authorities send whatever support is needed to help those who are struggling.
- In the <u>OECD video about Shanghai</u>, the lowest-performing school in the city is described as one where "only" 89 percent of students passed the state exams! With the help sent by the leaders of the school system, it eventually reached the target of 100 percent.



PISA 2009 – findings for top countries

Finland

- Finland is at the other end of the educational spectrum. Its education system is modelled on educationally progressive ideas.
- It is student-centered.
- It has a broad (and non-directive) national curriculum.
- Its teachers are drawn from the top 10 percent of university graduates. They are highly educated and well prepared.
- Students never take a high-stakes test; their teachers make their own tests. The only test they take that counts is the one required to enter university.



PISA 2009 – findings for top countries

Finland

- Pasi Sahlberg, the Finnish education expert, was asked the question that many politicians asks today: "If students don't take tests, how do you hold teachers and schools accountable?"
- He said that there is no word in the Finnish language for "accountability."
 He said, "We put well-prepared teachers in the classroom, give them
 maximum autonomy, and we trust them to be responsible."
- He said, "Every teacher in Finland has a master's degree."
- He added: "We don't believe in competition among students, teachers, or schools. We believe in collaboration, trust, responsibility, and autonomy."



PISA 2009 – link for videos

Strong Performers and Successful Reformers in Education

A video series profiling policies and practices of education systems that demonstrate high or improving performance in the PISA tests

http://www.pearsonfoundation.org/oecd/

Action:

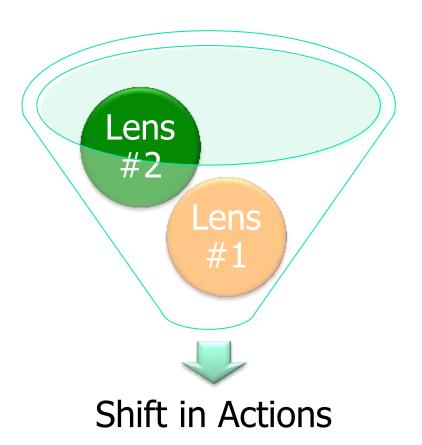
Write down any insights you have had and possible actions you can take

Group Sharing – insights and actions





From Good to Great – Hidden Social Cultures





The Power of Social Networks - Culture

Nicholas Christakis The Hidden Influence of Social Networks





The Power of Social Networks - Culture

Points of Note from the Video

- Human beings are designed to be in community sharing of emotions, sharing of ideas to create new ones
- Social networks have a memory
 - They persist across time
 - The resist change
 - Have structures and language
- Experience of the world resides in the networks we are in
- Ideas and Behaviours can be shared via:
 - Induction behaviour sharing
 - Homophility idea of behaviour becomes the norm
 - Confounding e.g. people visit the same place and transfer occurs



The Power of Social Networks - Culture

Thoughts to examine

- What are the persistent conversations / complaints that exist in the MGSC staff community?
- What structures keeps them in place?
- Is there certain behaviour that has become the norm?
- Is there certain language that keeps things in place and resists change?

Write the insights and thoughts in your book.

Remember there is nothing wrong This is a lens to look through.





David Logan Tribal Leadership





- A tribe is any group of about 20 150 people who know one another enough that they would say hello if they saw them on the street
- Teachers in a school are a tribe, students in most schools are made up of a number of tribes (oriented around year levels most likely)
- What makes some tribes more effective than others is culture.
 Each time people speak, their words exhibit the characteristics of one of the tribal stages.
- A medium (50) to large tribe (150) usually has several cultural stages operating at the same time



- Each cultural stage has its own way of speaking, types of behaviour and structures of relationships
- Leaders do two things
 - Listen for which culture exists in their tribes
 - 2. Upgrade those tribes using specific leverage points
- Great leaders speak and are able to hear all 5 tribal languages
- People can only hear one level above or below their own level



Tribal Stage	Communication	Collaboration	%
1	"Life Sucks"	Alienated	2
2	"My Life Sucks"	Separate	25
3	"I'm great and you're not"	Personal	48
4	"We're great and they're not"	Partnership	22
5	"Life is Great"	Team	2



Stage One

- Person is alienated from others, expressing the view that "life sucks"
- When people at this stage cluster together, their behaviour expresses despairing hostility, such as in a gang

- If person is willing to move forward, encourage them to go where the action is (i.e gather with people in a higher level, lunch, play, social functions, etc)
- Further, encourage them to notice ways in which life works (e.g. notice how our lives are pretty good .. So improvement is possible)
- Encourage person to cut ties with people who share the "life sucks" language



Stage Two

- Person is separate from others, but unlike Stage 1, they are surrounded by people who seem to have some power that they lack.
- Language expresses "my life sucks" but also communicates the view that others' lives seem to be working
- When people at this stage cluster together, their behaviour is characteristic of being apathetic victims

- Encourage them to establish two-person relationships, preferably with people in Stage 3 (those who are eager to mentor mini-me's!)
- In one-on-one sessions show them how their efforts do make an impact, show them they are competent, point out abilities.
- Assign them work they can do well in a short time (no nagging or excessive follow up!)

Stage Three

- Person is connected to others in a series of two-person relationships
- Language expresses "I'm great" (and "you're not" in the unsaid)
- When people at this stage cluster together, they attempt to outperform one another (on an individual basis) and put one another down.
 Individuals' behaviour expresses a "lone warrior" ethos and collectively the culture becomes the "wild, wild west".

- Encourage them to form three person relationships based around core values, overlapping self-interests, or specific opportunities where each can contribute.
- Encourage them to work on projects bigger than they can handle alone



Leverage Points (continued)

- Point out that their success has come through their own efforts, but the next level of success needs a totally different style (i.e. current style insufficient to move forward)
- Describe role models (ideally within school or people they respect) that exhibit Stage 4 behaviour (they focus on 'we', networking, etc)
- When person complains they don't have enough time and others aren't as good (2 biggest gripes at Stage 3) show them they have crafted their life so no one can contribute
- Tell stories how you went from stage 3 to stage 4
- Encourage them to work through transparency and that they should over-communicate (rather than hide info)
- Coach that there is more leverage in wisdom rather than information



Stage Four

- Person forms networks in which they build values-based relationships between others
- Language expresses "we're great" and in the unsaid, "they're not"
- When people cluster together they radiate tribal pride

- Stabilise them at Stage 4 by ensuring that their relationships are base don values, advantages and opportunity
- Encourage them to explore team core values, sense of a noble cause, outcomes that inspire the team, team assets, and then who would do what.
- Encourage them to pick projects that are more of a stretch and require working more in partnership to accomplish bigger results



Stage Five

- Person expresses "life is great".
- Stage 5 shares the same characteristics of Four except there is no "they". As a result these people form ever-growing networks with anyone whose values resonate with their own
- Stage 5 cultures only exist as long as a history-making project lasts or as long as the tribe is so far ahead of its competitors that they are irrelevant
- Once the situation changes the culture regresses to Stage 4, where it can move forward once a new opportunity arises or is engineered.
- Behaviour at this stage expresses innocent wonderment



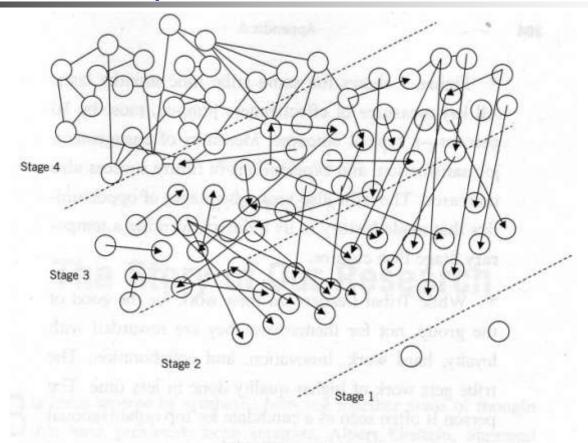
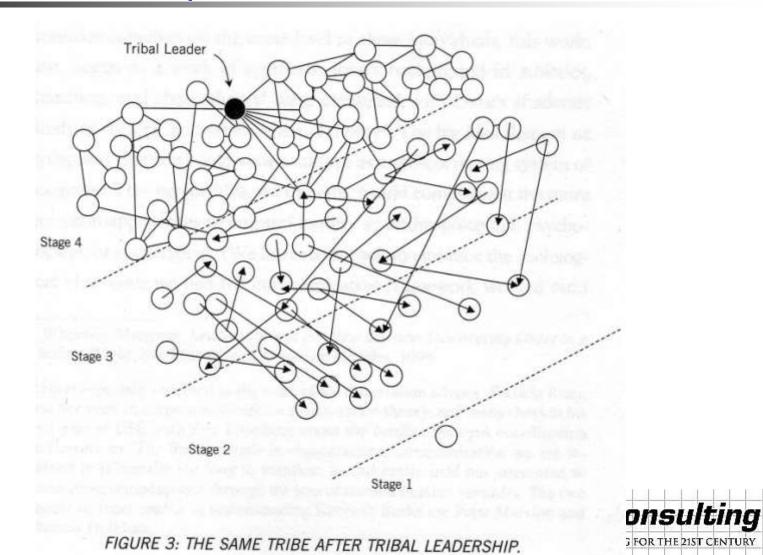


FIGURE 2: AN ACTUAL TRIBE BEFORE TRIBAL LEADERSHIP.





Tribal Leadership – Culture



Thoughts to examine

- What tribal stage are the staff at? Students?
- What actions could you take to nudge the "tribe" up a stage?
- What projects (involving people with different skills) could be taken on to go to Level 4?
- How can you go from being "me" to 'we"?
- How are you building the mission and values of MGSC in the students every day? Are you walking the talk?

Write the insights and actions in your book.

Group Sharing – Insights and Actions

Remember there is nothing wrong This is a lens to look through.







How are you going to build the MGSC culture in your year level?

- What language will you use?
- How are you going to create the environment to do this?
- What systems are you going to put in place?
- What skills will you be developing in yourself and you students to achieve this?

Do this work in your Year Level Teams

Teams to present ideas at end of activity

Remember there is nothing wrong This is a lens to look through.



Marcellin Year 7 Planning

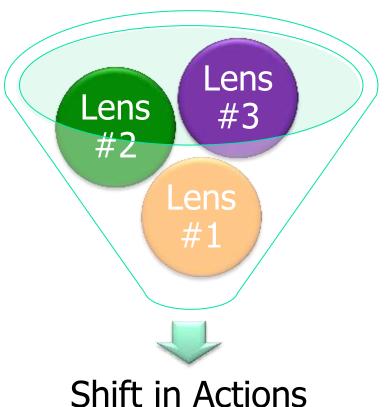
TOPIC	TERM 1	TERM 2	TERM 3	TERM 4
Who we are	Religion/Geography (Mapping/Bolts) Marist Values Eucharist/Mary Drama Art Technology			
How we got here		Humanities (History/Geography/Civics) Religion (Biblical studies) Art		
Where we are going			Humanities-Economics (Budget) Religion-Values, Ethics, Outreach/Solidarity (Solidarity Week) Science-Healthy Mind/Body, Forces & Cells	
How we will get there				Science- Sustainability, Water, Separating Mixtures Asia Pacific (LOTE) Religion- Caring for creation



Marcellin Year 7 Planning

TERM 1 - BELONGING (Community, St.Marcellin, the Marist Brothers & Marcellin College)													
WEEK	1	2	3	4	5	6	7	8	9	10			
LITERACY	KEY W												
Skills Content	로グ												
Belonging throughout	VALUE								SHOW				
NUMERACY	JES										Integrated	later units	
Skills Content	çο												
									SHOW				
EXPLORATION		SCI	SCI	SCI		SCI	SCI	SCI	SCI	SCI		IENCE allo	
Humanities		HUM	SCI	HUM		HUM	SCI	HUM	SCI	HUM	HUMANITI	ES also co	vered
Science RE		Belonging (CAMP	Belonging (RE / HUM)							
Drama / Tech	ORIENTATION	'	HUM)		P	T/D	T/D	T/D	T/D	T/D			
DRAMA / TECH	孠				WEEK						Final piece	e relates to	theme
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MUSIC	2										Sub Tuum	& Power o	f Love
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ART											Mosaic / N	lural / Altar	Cloth
ASSEMBLY									SHOW				









First Law:

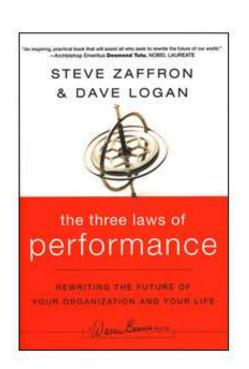
How people perform correlates to how situations occur to them

Second Law:

How a situation occurs arises in language

Third Law:

Future-based language transforms how situations occur to people







First Law:

How people perform correlates to how situations occur to them

- e.g. If you believe that "there is too much change and what's the point because it will change again", your actions will be consistent with this
 - Resigned, cynical, go through the motions, it's a job
- e.g. If you believe you will and can make a difference as a teacher your actions will be consistent with this point of view





First Law:

How people perform correlates to how situations occur to them

- Different point of view leads
 - to different actions and different performance

"90% of mistakes in thinking are mistakes in perception",

Edward De Bono





Second Law:

How a situation occurs arises in language

- While people speak not all the communication is said
- Quite often what is NOT said is the most important of language when it comes to elevating performance
 - "Hard" versus "Challenging"
 - "Beaumaris Princesses" versus "World Leaders"





Your lack of performance, whether individual or as a community,

Is due to the way that the situation(s) occur to you

And you create the situation in the language you use (or you leave in the unsaid)



Paired Work – 3 Laws of Performance

Work in Pairs

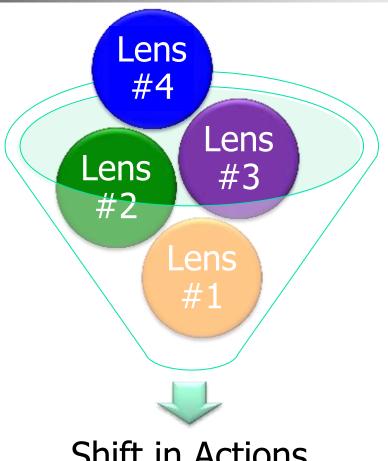
- Be straight & honestly list what your point of view is about ...
 - The MGSC administration
 - The staff (are there cliques? people you don't trust, etc)
 - The students (put-downs, opinions, etc)
 - Where (if anywhere) you have used, at school, "negative stereo-typing and/or gender-based generalisations"

Write the insights and actions in your book.

Remember there is nothing wrong This is a lens to look through.



Bringing Velocity to Change – Speed of Trust



Shift in Actions

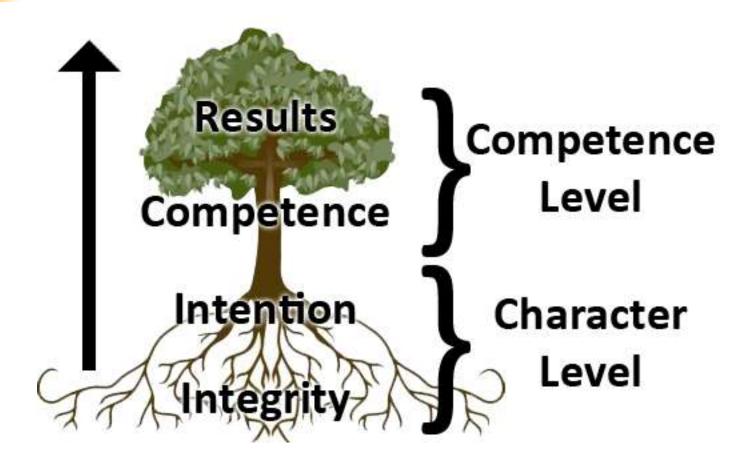




Stephen M.R. Covey Speed of Trust









1. Integrity – Are You Congruent?

Are you Humble?

Are You Courageous?

How to increase your Integrity

- Make and KEEP commitments to yourself
- Stand for Something
- Be Open

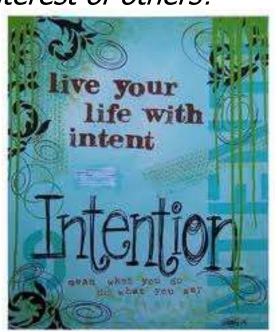




2. Intent – Is your Motive one of genuine caring?
Is your Agenda to seek mutual benefit?
Are you acting in the best interest of others?

How to improve your Intent

- Examine and refine your motives
- Declare your intent
- Choose Abundance





3. Capabilities – Am I constantly improving my capabilities?

Talents – unique strengths or talents

Attitudes - attitudes about work, life, learning, self

Skills – now, for the future, upgrading them?

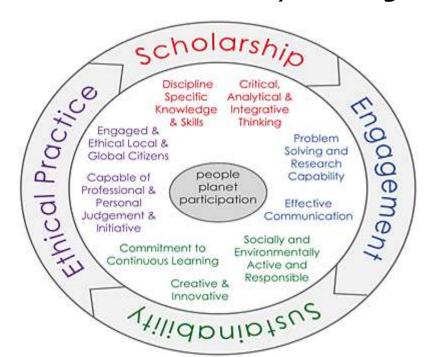
Knowledge – level in specific field, upgrading

Style – current approach to problems & opportunites



How to increase your capabilities

- Run with your strengths (and purpose)
- Keep yourself relevant
- Know where you are going







- **4. Results** the tangible, measurable end purpose and product of integrity, intent and capabilities.
 - PAST: your track record, reputation, things you've done
 - PRESENT: what is your current performance
 - FUTURE: what is your anticipated performance

Need to look at what results you are now getting and how you are getting those results



How to improve your Results

- Take responsibility for results good and bad
- Expect to Win the power of expectation
- Finish Strong beginners are many, finishers few.







Bringing velocity to culture building

Stephen M.R. Covey Relationship Trust

The 13 Behaviors of High Trust People



Speed of Trust – Relationship Trust

- Relationship Trust is all about consistent behaviour
- It is about learning how to interact with others in ways that increase trust and avoiding interacting in ways that destroy it.
- The following behaviours we will outline:
 - Are based on principles that govern trusting relationships
 - Grow out of the 4 cores
 - Are actionable
 - Are universal





Relationship Trust – 13 Behaviours

"You can't talk yourself out of a problem you've behaved yourself into but you can behave yourself out of it!"

Building Trust Accounts

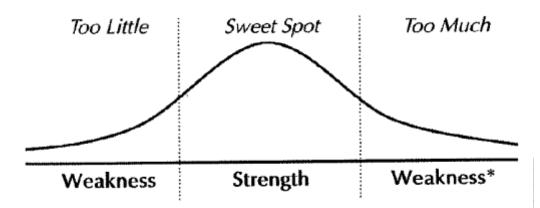
- Each trust account is unique
- All deposits and withdrawals are not created equal
- What constitutes a "deposit" for one person may not to another
- Withdrawals are typically larger than deposits
- Sometimes the fastest way to build trust is to stop making withdrawals
- Each relationship has two trust accounts yours and theirs



Speed of Trust – 13 Behaviours

- Talk Straight
- Demonstrate Respect
- Create Transparency
- Right Wrongs
- Show Loyalty
- Deliver Results
- Get Better

- Confront Reality
- Clarify Expectations
- Practice Accountability
- Listen First
- Keep Commitments
- Extend Trust



Developing a GREAT culture overview

Tribal Stage	Communication	Collaboration	%	Trust (Covey)
1	"Life Sucks"	Alienated	2	Self
2	"My Life Sucks"	Separate	23	Relationship
3	"I'm great and you're not"	Personal	48	Organisational
4	"We're great and they're not"	Partnership	22	Market
5	"Life is Great"	Team	2	Societal





Write the insights and actions in your book.

Group Sharing – Insights and Actions

Homework

 What structures and habitual practices will your year teams set up for 2011 given all the insights and actions you have seen from today?

